

Zenith Bizness Excellence Presents

REGIONAL CONFERENCE ON

REENGINEERING YOUR BUSINESS RESILIENCE

STRATEGIC BUSINESS CONTINUITY SOLUTIONS FOR
BUILDING A RESILIENT ORGANIZATION

Resilience isn't a single skill. It's a variety of skills and coping mechanisms. To bounce back from bumps in the road as well as failures, you should focus on emphasizing the positive.

- JEAN CHATZKY

While 97% of business executives believe business resilience is important, only 47% believe their organization is resilient.

- FORBES

51% of companies don't have a business continuity plan.

- MERCER VIA ECONOMIC TIMES



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Another Signature
Event by:



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YOUR EMINENT SPEAKERS



Phil Carter FBCI
Senior Risk Manager
- Business Resilience
Aware Super
Australia



Dr. Lalua Rahsiad
Lead, Sustainable
& Inclusive Finance
Asia Pacific University
of Technology and
Innovation
Malaysia



**Adrianus
Darmawan**
Chief Risk Officer
Allianz
Indonesia



Gobi Palaniandy
Vice President
Risk and Business
Continuity Management
Air Selangor
Malaysia



**Alvin Shi Chee
Chin**
Head of BCM
TIME dotCom Bhd
Malaysia



**Nandini
Devarajan**
Senior Manager
Group Risk
Air Asia



**Mashrek Reza
Siddique**
Head of IT
Unilever Oleochemical
Indonesia



Ragini Raina
Business & Governance
— Risk & Compliance
Lead
Telstra International
Singapore



Gary Ng
Director
Infinity Continuity
Singapore

YOUR EMINENT SPEAKERS



Benjamin Beard
Director
Beard RBCM
Malaysia



Simon Williams
Risk Officer
Tungsten
United Arab Emirates



Siti Baizura Yunus
Group Business
Continuity Consultant
Bank Islam Berhad
Malaysia



**Dato' Zuhri
Iskandar
Kamarzaman**
Director of Corporate
Communication
Pharmaniaga Berhad
Malaysia



**Adi Faimi
Mohamed Haneef**
Head - Risk
Management Process
Improvement &
Integrity
Malakoff Corporation
Berhad



**Mohd Farouk
Mohd Mokhtar**
VP, Head of Integrity
& Governance
MIDF Group
Malaysia



Tanay Ghosal
Head of GRC Solutions
GRC Partner Asia
India



01

In times of crisis, communication often breaks down as companies are busy putting out fires. 31% felt their communication with

02

An essential element to a company's value strategy is a concurrent approach to resilience—the proactive capacity to absorb stress, recover critical functionality and thrive in

03

Investing in training and development to build essential skills within the organization is crucial, with 57% of organizations prioritizing upskilling future leaders to support an integrated resilience

Dear Delegates,

Greetings From Zenith Bizness Excellence!

In today's fast-paced and interconnected world, businesses face an array of challenges that threaten their operations, reputation, and long-term viability. From cyber threats and natural disasters to market volatility and regulatory changes, the risks are diverse and ever-evolving. However, amidst these challenges lies an opportunity for organizations to build resilience and emerge stronger than before.

At our conference, we recognize the critical importance of building resilience in business, especially in the context of Business Continuity Management (BCM). This strategic approach equips organizations with the tools, processes, and mindset needed to anticipate, prepare for, and respond to disruptions effectively. By embedding BCM practices into their strategies, businesses can proactively mitigate risks, ensure operational continuity, and safeguard their reputation.

Our conference offers a platform for attendees to gain invaluable insights, practical strategies, and actionable takeaways from industry experts and thought leaders. Through expert-led sessions, interactive panel discussions, and networking opportunities, participants will learn how to navigate uncertainties, strengthen their resilience capabilities, and drive organizational success.

Join us as we explore the latest trends, best practices, and innovative solutions in building resilience in business. Don't miss this opportunity to future-proof your organization and thrive in today's dynamic business landscape. Register now and take the first step towards building a resilient and prosperous future for your business.

WE LOOK FORWARD TO WELCOMING YOU AND YOUR TEAM TO THE REENGINEERING YOUR BUSINESS

REENGINEERING YOUR **BUSINESS RESILIENCE**

10 REASONS WHY YOU MUST ATTEND THIS CONFERENCE

- 1. Expert Insights:** Learn from over 15 expert speakers who will share their extensive experiences and knowledge in building resilience in business, offering valuable insights and strategies to navigate challenges and
- 2. Focused Topics:** Explore a curated selection of 13 topics focused on building resilience and business continuity, covering key areas such as risk management, crisis communication,
- 3. Interactive Panel Discussions:** Engage in 4 interactive panel discussions featuring industry experts, providing diverse perspectives and practical solutions to pertinent challenges in building organizational resilience and
- 4. Extensive Networking Opportunities:** Connect with over 100+ industry experts and peers from diverse sectors, fostering valuable connections, collaborations, and partnerships to fortify resilience efforts and propel
- 5. Unlocking Business Resilience:** Over 25 business resilience strategies, insights, and best practices will be unveiled during the
- 6. In-depth Case Analyses:** Embark on a journey through 5 dynamic case studies, exploring risk management and crisis communication, to gain a comprehensive understanding of key factors
- 7. Full Resilience Readiness:** Achieve 100% mastery in resilience readiness, ensuring your organization is fully prepared to navigate any challenge with confidence, adaptability, and unwavering determination for long-term
- 8. Prepare for Emerging Trends:** Gain valuable insights into upcoming trends in business resilience, equipping you to proactively prepare
- 9. Leadership Resilience Development:** Develop robust crisis leadership skills that empower you to effectively guide your team and organization through challenges, ensuring
- 10. Navigating Uncertainty:** Explore a variety of strategies aimed at enhancing risk management practices and fostering resilience within organizations, equipping them to thrive amidst

WALK AWAY WITH USEFUL INSIGHTS TO

Proactive Frameworks

Obtain strategies to future-proof your business continuity, ensuring

Risk Management Strategies

Acquire tools to effectively navigate uncertainties and bolster organizational

Crisis Communication Skills

Learn essential techniques for clear and decisive communication during

Regulatory Alignment

Discover methods to advance business continuity initiatives while adhering to regulations and

Resilience Enhancement

Walk away with actionable insights to transform your organization's

SPONSORSHIP AND TARGET AUDIENCE



Focused and high-level, the event will be an excellent platform to initiate new business relationships. With tailored networking, sponsors can achieve the face-to-face contact that overcrowded trade shows cannot deliver.

Exhibiting and Sponsorship options are extensive, and packages can be tailor-made to suit your individual company's needs. Most packages include complimentary entry passes, targeted marketing to industry officials and executives, and bespoke networking opportunities.

THIS CONFERENCE HAS BEEN SPECIALLY RESEARCHED AND DEVELOPED FOR

Business Continuity & Resilience Strategy

Chief Executive Officer
 Chief Risk Officer
 Chief Operating Officer
 Chief Technology Officer

Business Continuity Planning

Head of Business Continuity Management
 Head of Crisis Management
 Head of Disaster Recovery

Risk Management & Compliance

Chief Risk Officer
 Chief Compliance Officer
 Head of Risk Management
 Head of Compliance

Operations & Strategy

Head of Operations
 Head of Strategy
 Head of Corporate Planning
 Head of Enterprise Risk Management

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 Construction

Healthcare
 Real Estate and Property Development
 Government Agencies

AGENDA

DAY 01

9:00 AM

Opening Remarks by Chairperson

Dr. Lalua Rahsiad

Lead, Sustainable & Inclusive Finance, Asia Pacific University of Technology and Innovation, Malaysia

9:10 AM

KEYNOTE ADDRESS: From Theory to Action: Unlocking the Power of Continuity Planning for Organizational Resilience

- Explore the transition from theoretical concepts to actionable strategies in business continuity planning.

Phil Carter FBCI, Senior Risk Manager - Business Resilience, Aware Super, Australia

Future-Proof Business Continuity: Creating Proactive Frameworks for Sustainable Growth

9:50 AM

SESSION 1: Hands-On Resilience: Mastering Practical Tools and Techniques for Proactive Preparedness

- Gain hands-on experience with tools and techniques essential for proactive preparedness to face emerging challenges and disruptions.
- Dive into real-world scenarios and learn to apply practical solutions to mitigate risks.

Adrianus Darmawan, Chief Risk Officer, Allianz Indonesia

10:30 AM

TEA BREAK

10:50 AM

SESSION 2: Beyond Strategy: Implementing Continuity Plans for Seamless Operations

- Unleash the power of practical application by learning actionable steps to implement and refine continuity plans effectively.
- Learn best practices for ensuring the effectiveness & sustainability of continuity efforts.

Gobi Palaniandy CBCI, Vice President, Risk & Business Continuity Management, Air Selangor,

11:30 AM

PANEL DISCUSSION 1: Reevaluating the Necessity of Business Continuity Management: Challenging Traditional Approaches to Organizational Resilience

- Explore contrasting viewpoints on the necessity of traditional approaches to business continuity management.
- Discuss the effectiveness of conventional BCM practices versus emerging strategies for resilience.

Moderator: **Tanay Ghosal**, Head of GRC Solutions, GRC Partners Asia, India**Panelist:****Gobi Palaniandy CBCI**, Vice President, Risk & Business Continuity Management, Air Selangor, Malaysia

12:30 PM

SESSION 3: Riding the Waves of Disruption: Building Organizational Resilience to Overcome Unexpected Challenges

- Discover effective strategies for building organizational resilience amidst disruptions of today's dynamic environment.
- Explore actionable approaches to enhance agility, adaptability, and preparedness for uncertain times.

Alvin Shi Chee Chin, Head of BCM, TIME dotCom Bhd, Malaysia

1:00 PM

LUNCH BREAK

Navigating Uncertainty: Strategies for Effective Risk Management and Resilience

2:00 PM

SESSION 4: Safeguarding Business Survivability: Essential Steps in Effective Risk Management

- Discover practical approaches for safeguarding business survivability through effective risk management practices, ensuring organizational resilience and continuity.
- Understand the vital role of proactive risk management in ensuring business longevity and adaptability in dynamic environments.

Nandini Devarajan, Senior Manager Group Risk, Air Asia, Malaysia

2:40 PM

SESSION 5: Harnessing Predictive Analytics for Resilience Business: Leveraging Data for Proactive Risk Management

- Delve into the power of predictive analytics in enhancing business resilience through proactive risk management.
- Learn practical strategies for integrating predictive analytics into resilience strategies for sustainable business operations.

Mashrek Reza Siddique, Head of IT, Unilever Oleochemical, Indonesia

3:20 PM

TEA BREAK

3:40 PM

PANEL DISCUSSION 2: Diversity as a Double-Edged Sword: Exploring the Benefits and Challenges of Harnessing Different Perspectives for Resilience

- Explore the role of diversity within teams and leadership in enhancing or hindering resilience efforts.
- Discuss practical strategies for harnessing diversity to promote resilience & adaptability.

Moderator: **Dr. Lalua Rahsiad**, Lead, Sustainable & Inclusive Finance, Asia Pacific University of Technology and Innovation, Malaysia

Panelist:

Mashrek Reza Siddique, Head of IT, Unilever Oleochemical, Indonesia

Gary Ng, Director, Preparedness & Resiliency, Infinity Continuity, Singapore

Adrianus Darmawan, Chief Risk Officer, Allianz Indonesia

4:30 PM

SESSION 6: Strategic Scenario Planning for Business Adaptability: Proactive Approaches to Addressing Potential Disruptions

- Gain insights into proactive approaches for enhancing business adaptability through strategic scenario planning.

Ben Beard, Director, Beard RBCM, Malaysia

5:10 PM

Closing Remarks by Chairperson

5:20 PM

END OF DAY 1

AGENDA

DAY 02

9:00 AM

Opening Remarks by Chairperson

Dr. Lalua Rahsiad

Lead, Sustainable & Inclusive Finance, Asia Pacific University of Technology and Innovation, Malaysia

9:10 AM

SESSION 7: Implementing Early Warning Systems: Proactive Measures for Enhancing Business Survivability through Risk Mitigation

- Learn how to establish effective mechanisms for detecting and responding to emerging risks in real-time.

Ragini Raina, Business & Governance – Risk & Compliance Lead, Telstra International,

Leading with Clarity: Crisis Communication and Decision-Making in Business Continuity

9:50 AM

SESSION 8: Preparing for the Unexpected: Proactive Strategies for Effective Crisis Management

- Acquire key principles for crisis anticipation, preparation, and rapid response.
- Gain insights into building organizational readiness to navigate unforeseen challenges.

Dato' Zuhri Iskandar Kamarzaman, Director of Corporate Communication, Pharmaniaga Bhd Malaysia

10:30 AM

TEA BREAK

10:50 AM

SESSION 9: Crisis Response Strategies: Effective Communication and Decision-Making During Crisis Situations

- Delve into crisis response strategies that prioritize effective communication and decision-making.
- Learn how to establish clear communication channels and make timely, informed decisions during crises.

Adi Faimi Mohamed Haneef, Head - Risk Management Process Improvement & Integrity, Malakoff Corporation Bhd, Malaysia

11:30 AM

PANEL DISCUSSION 3: Crisis Communication: Striking the Balance Between Transparency and Strategic Messaging in Times of Uncertainty

- Examine the challenges of balancing transparency with strategic messaging in crisis communication.
- Evaluate the impact of different communication tactics on organizational reputation and stakeholder trust.

Moderator: **TBC**

Panelist:

Adi Faimi Mohamed Haneef, Head - Risk Management & Integrity, Malakoff Berhad, Malaysia

Ragini Raina, Head Enterprise Risk Management & Business Continuity, GoTo Group, Singapore

Dato' Zuhri Iskandar Kamarzaman, Director of Corporate Communication, Pharmaniaga

12:20 PM

SESSION 10: Learning from Failure: Building Organizational Resilience Through Post-Crisis Reflection and Improvement

- Embrace a culture of continuous improvement through learning from failure and leveraging post-crisis reflection methodologies to enhance organizational resilience and adaptability.
- Understand the role of feedback loops in fostering resilience in the organization.

Speaker: TBC

1:00 PM

LUNCH BREAK

2:00 PM

SESSION 11: Resilient Leadership: Cultivating a Resilience Mindset to Navigate Uncertain Times

- Explore practical strategies for leaders to foster adaptability and resilience within their teams.

Siti Baizura Yunus, Group Business Continuity Consultant, Bank Islam Malaysia Bhd, Malaysia

2:40 PM

SESSION 12: Fostering Resilient Teams: Empowering Employees to Thrive in the Face of Adversity

- Discover strategies for fostering resilient teams that thrive in the face of adversity and learn empowerment techniques to enhance employee well-being and performance during challenges.

Mohd Farouk Mohd Mokhtar, VP, Head of Integrity & Governance, MIDF Group, Malaysia

3:20 PM

TEA BREAK

Advancing Business Continuity through Initiatives and Regulations

3:40 PM

PANEL DISCUSSION 4: Regulatory Hurdles or Business Opportunities? The Impact of Compliance Complexity on Business Continuity Management

- Examine how compliance requirements may either impede or enhance organizational resilience.
- Explore strategies for navigating regulatory hurdles while maximizing opportunities for business continuity.

Moderator: **Siti Baizura Yunus**, Group Business Continuity Consultant, Bank Islam Malaysia Bhd, Malaysia

Panelist:

Simon Williams, Risk Officer, Tungsten, United Arab Emirates

4:30 PM

SESSION 13: Navigating Business Continuity Regulations: Insights from the UAE Perspective

- Understand the regulatory landscape for business continuity in the UAE, including nuances between national, central bank, and free zone regulations.
- Explore the best regulatory practices to establish robust structures for ensuring compliance, resilience, and business adaptability in dynamic environments.

Simon Williams, Risk Officer, Tungsten, United Arab Emirates

5:10 PM

Closing Remarks by Chairperson

5:20 PM

END OF CONFERENCE

MEET YOUR ESTEEMED SPEAKERS

Adi Faimi Mohamed Haneef

Head - Risk Management Process Improvement & Integrity, Malakoff Corporation Bhd, Malaysia

Adi Faimi Mohamed Haneef is a distinguished expert in risk management and integrity practices, boasting an impressive array of qualifications including ISO31000 Risk Manager (PECB), Certified Lead Auditor Anti-Bribery Management System (ABMS) ISO37001 (SIRIM), ABCP (DRI), CSP (ICSP), and Integrated ISO Lead Auditor (SIRIM). With over 8 years of dedicated service to Malakoff Corporation Berhad, he currently holds the position of Head of Risk Management Process Improvement & Integrity in Kuala Lumpur, Malaysia. Adi drives transformative change by implementing robust risk management frameworks and ensuring adherence to international standards.

Adrianus Darmawan

Chief Risk Officer, Allianz Indonesia

With a rich and diverse background spanning multiple areas within financial institutions, Adrianus brings a holistic perspective from strategic governance to operational control, ensuring the execution of shareholders' mandates. His extensive experience encompasses roles in consulting, banking, and currently, the insurance sector.

Throughout his career, Adrianus has demonstrated expertise in various industries, including financial services (banking, asset management, insurance, financing), telecommunications, mining, food manufacturing, utilities (energy), media & entertainment (television), logistics, parcel, and regulatory institutions. His exposure to project assignments across these industries has equipped him with a comprehensive understanding of risk management and strategy implementation tailored to diverse business environments. Adrianus's contributions to the insurance sector underscore his ability to leverage his vast experience to drive organizational resilience and strategic risk mitigation at Allianz Indonesia.

Alvin Shi Chee Chin

Head of BCM, TIME dotCom Bhd, MALAYSIA

Alvin Shi is the Head of Business Continuity Management (BCM) at TIME dotCom Berhad, bringing over a decade of diverse experience in implementing and managing BCM and disaster recovery initiatives across various industries. With proficiency in conducting Business Impact Analyses (BIA) and risk assessments, Alvin specializes in developing comprehensive business continuity plans to safeguard organizations from operational disruptions and ensure resilience in the face of adversity. He excels in designing, implementing, and maintaining BCM frameworks tailored to the unique needs of diverse industries, including financial institutions, telecommunications, and fast-moving consumer goods (FMCG). Alvin's expertise extends to regulatory compliance, possessing in-depth knowledge of regulatory requirements and industry standards governing BCM across industries. Additionally, he oversees the development of crisis response teams and coordinates emergency operations during business disruptions, ensuring timely and effective response to mitigate risks and minimize business impact.

Benjamin Beard

Director, Beard RBCM

With over two decades of experience spanning Asian and European markets, Ben specializes in enterprise risk management, risk culture, and business continuity and crisis management. His expertise ranges from designing risk management frameworks to writing, implementing, training, and testing risk and business continuity plans, processes, and procedures for organizations. Ben's extensive experience across diverse markets equips him to collaborate effectively with local and multinational organizations across regions, time zones, and cultures. As the founder of Beard RBCM, Ben offers tailored solutions to support business growth and management while ensuring sound risk-based decision-making. He possesses a wide range of skills in delivering comprehensive risk, value, opportunity, and business continuity management programs, having assisted large organizations in designing, implementing, and continuously monitoring complex risk management frameworks. With his qualifications as a CIRM, Ben is dedicated to providing top-notch expertise in risk and business continuity management to organizations worldwide.

Dato' Zuhri Iskandar Kamarzaman

Director of Corporate Communication, Pharmaniaga Berhad, Malaysia

Dato' Zuhri is a communication practitioner for more than 25 years, specialising in strategic communication, as well as media and government relations. Started his career as a journalist, he then joined several public listed companies and helmed several major infrastructure projects that involved heavy engagement with various stakeholders where he honed and excelled his trade skills in communication. Believing that all challenges in the world can be solved via communication, Dato' Zuhri loves sharing knowledge and ideas with the communication fraternity, tapping on each other's strengths and leveraging collective experiences that would benefit the community. Currently he is the Director of Corporate Communication, Pharmaniaga Berhad, the largest integrated healthcare company in Malaysia.

Gary Ng

Director, Preparedness & Resiliency, Infinity Continuity, Singapore

Gary has extensive experience in emergency response and contingency planning, spanning both uniformed and civilian settings. He has led and facilitated the implementation of crisis management, business continuity, and organizational resilience initiatives. With a background in managing high-profile incidents impacting public safety and cybersecurity, Gary emphasizes the importance of being well-prepared. He excels in developing and conducting joint preparedness and crisis management exercises, and is committed to continuous learning and professionalism. In addition to his operational roles, Gary has conducted training, consultancy, and awareness seminars on emergency preparedness and business continuity. He also co-authored a guide for the Business Continuity Institute. Recently completing his National Service obligation as a Battalion Commander with the Singapore Civil Defence Force, Gary brings a wealth of expertise to his work.

Gobi Palaniandy

Vice President, Risk and Business Continuity Management, Air Selangor Holdings, MALAYSIA

Gobi has 19 years of diverse experience across Strategic Planning, Operations, Projects, Investments, and Risk Management. Gobi's accolades include the Best Risk Management Team of the Year Award in 2019. Currently serving as Vice President of Risk Management & BCM at Air Selangor, his expertise extends to leadership, presentation skills, and more. Prior roles include Head of Risk Management and Compliance at Indah Water Konsortium Sdn Bhd and managerial positions at HSBC, where he managed operational risk frameworks and led cross-functional teams. Gobi's broad skill set encompasses operations and risk management, compliance, process automation, quality assurance, recruitment, staff training, and change management, making him a respected leader in his field.

Lalua Rahsiad

Lead, Sustainable & Inclusive Finance, Asia Pacific University of Technology and Innovation, MALAYSIA

Dr. Lalua Rahsiad is a leading figure in finance, blending academia with practical expertise to advance sustainable and inclusive financial practices. With over 23 years of experience, she leads the Sustainable & Inclusive Finance initiative at Asia Pacific University of Technology and Innovation (APU) while serving as a Lecturer in Finance. Her research spans critical topics like Fintech, Robo-Advisor, International Banking & Investment, with a strong focus on risk management. As a co-founder of LARSFY Social Finance Network, she advocates for financial literacy, sustainable investment, and community empowerment. Driven by the belief in finance as a catalyst for social change, she champions Environmental, Social, and Governance (ESG) issues and environmental sustainability.

Mashrek Reza Siddique

Head of IT, Unilever Oleochemical Indonesia

Mashrek Reza Siddique's expertise in digital technology transformation and strategic management directly contributes to building resilience for businesses through his adept leadership. He has implemented operation transformation, process improvement, and automation initiatives, which streamline operations and enhance adaptability to changing market conditions. By leveraging technology effectively, he has enabled organizations to respond swiftly to challenges and seize opportunities in dynamic environments, thus fostering resilience.

Furthermore, Mashrek's experience in managing cost and operational efficiency initiatives demonstrates his ability to optimize resources and mitigate risks, essential elements of resilience. His strategic approach to budgeting and financial management ensures that businesses can weather uncertainties while maintaining operational effectiveness. Moreover, his hands-on experience in leading cross-functional project teams and driving results underscores his capacity to mobilize resources efficiently, a crucial aspect of building resilience in the face of adversity.

Phil Carter FBCI

President, Senior Risk Manager - Business Resilience, Aware Super, Australia

Phil Carter has specialised in Business Continuity Management (BCM) and Resilience for over 30 years and is internationally recognised as a leader in the field. He has been a certified Fellow of the Business Continuity Institute (BCI) since 1999 and a member of the BCI since 1994. He is a former Director of the global BCI. The BCI named him as their "Australasian Continuity and Resilience Professional" in 2017. His team also won the "Continuity and Resilience Team" award in 2016 and 2017. Phil has a "Big 4" and consulting background spanning 15 years, delivering multiple BCM and Crisis Management programs for his clients.

He joined Ernst & Young Australia in 2006 from Deloitte UK. He led both firm's Business Continuity Management service lines within the respective regions. Prior to this he was a Board Director of SunGard Availability Services, the world's largest independent provider of business continuity and disaster recovery services. Phil has worked in many large and complex organisations across multiple sectors and geographies, including over 30 years in the Financial Services sector. He is currently

Simon Williams

Risk Officer, Tungsten, United Arab Emirates

Simon Williams is an accomplished Enterprise Risk, Operational Risk, and Business Continuity Consultant with over 20 years of experience. Specializing in team building, program development, and innovation, he holds the MBCI membership since April 2000. Simon excels in the full Business Continuity life cycle, from risk assessment to testing and education. With extensive cross-sector experience in Financial Services, Manufacturing, Government, and Retail, he has worked internationally in the USA, Netherlands, France, and UAE.

Simon's expertise extends to IT Service Continuity Management, recognized through ISO certifications. He has contributed to industry standards development and received accolades including the BCI Middle East Business Continuity Team of the Year and BCI Middle East BC Innovation awards. Simon's versatility in Information Security Management, Quality Management, and Data Protection underscores his invaluable contributions to enterprise resilience and continuity.

Siti Baizura Yunus

Group Business Continuity Consultant, Bank Islam Malaysia Bhd, MALAYSIA

Siti Baizura Yunus is a seasoned professional with dedicated experience in business continuity management (BCM), currently serving as the Group Business Continuity Consultant for Bank Islam Malaysia Berhad. Before her role at Bank Islam Malaysia Berhad, she held the position of Group Head of BCM for CIMB Bank Berhad, where she played a pivotal part in shaping BCM strategies to safeguard business operations and mitigate risks for the organization. Her proactive approach to BCM, coupled with her deep understanding of industry best practices, has been instrumental in navigating challenging environments and ensuring business continuity. With a strong commitment to excellence, Siti Baizura continues to drive initiatives that optimize organizational performance and resilience, making her a trusted leader in the field of business continuity management.

Ragini Raina

Business & Governance – Risk & Compliance Lead, Telstra International, Singapore

With over nineteen years of experience in governance, risk, compliance, business continuity, and crisis management across Asia, Ragini Raina has demonstrated leadership in various industries, including technology, e-commerce, and consulting. She has headed business continuity at major organizations such as Singtel Telecommunications and GoTo. In her role, Ragini has developed and executed comprehensive business continuity and crisis management frameworks, Greater China strategy, fostered cross-functional collaboration, and implemented enterprise-wide risk initiatives.

Tanay Ghosal

Head GRC Solution, GRC Partners Asia, India

Tanay is a seasoned GRC leader with over 12 years of experience in the governance, risk, and compliance (GRC) domain. He is currently the Head of GRC Solution for SAI360 at GRC Partners Asia, a leading provider of GRC solutions in the Asia-Pacific region. He holds certifications in BWISE technical and functional administration, as well as in information storage management.

As the head of GRC solution, Tanay leads and manages a dynamic team of professionals, responsible for driving sales, presales, team building, and successful delivery of various GRC modules for clients across different industries. He has a proven track record of delivering high-quality projects, generating leads and contracts, and resolving critical issues. Tanay is passionate about providing innovative and customized GRC solutions that meet the needs and expectations of his clients.

Mohd Farouk Mohd Mokhtar, CFE, CeIO

VP, Head of Integrity & Governance, MIDF Group, Malaysia

Mohd Farouk Mohd Mokhtar, CFE, CeIO, is the VP and Head of Integrity & Governance at Malaysian Industrial Development Finance Berhad (MIDF Group) since April 2020. He has over 24 years of experience in regulations, team management, and maintaining organizational integrity. At MIDF, he leads integrity initiatives, develops programs, conducts misconduct investigations, and advises on ethical practices. Previously, he spent 20 years at Amanah Raya Berhad, where he spearheaded integrity efforts, investigated corruption, and trained staff on ethical standards. Farouk's work focuses on fostering transparency, professionalism, and ethical conduct within organizations.

Nandini Devarajan

Senior Manager Group Risk, Air Asia Berhad

Nandini Devarajan is the Senior Manager - Group Risk at Capital A Bhd. Capital A is the holding company for Airasia and has since diversified its portfolio spanning aviation services, logistics, and digital companies in fintech, travel and hospitality. She has over 7 years of experience as Risk Practitioner managing Enterprise Risk and overseeing Business Continuity Management for aviation and non-aviation businesses at Capital A Bhd and previously at Sunway Group.

Prior to this she was attached with the National Innovation Unit under the Government of Malaysia (Prime Minister's Department) for nearly 10 years managing the financial reporting and investment portfolios in highly innovative start ups. Nandini holds a degree in Electronics, Masters in Business Administration and is a Certified Chartered Accountant (FCCA). Apart from this she has done her Design Thinking from Hasso Plattner Institute (Germany), Certification in Business Continuity Professional (ABCP) from DRI International and Enterprise Risk Management (ERM®) professional certification from iERP.

REGISTRATION Form

ZeNith Bizness Excellence (Co. Reg. No. 884062U)

HRDF Program Code: 10001408544

REGIONAL CONFERENCE ON REENGINEERING YOUR BUSINESS RESILIENCE

10TH - 11TH SEPTEMBER 2024
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KUALA LUMPUR, MALAYSIA



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A Special Package For 6 Delegates and above.

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RM 3,290 each Delegate (Including 8% SST RM 3,553.20)

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(Including 8% SST RM 3,877.20)

HRDF CLAIMABLE (SBL Khas)

VENUE

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Level 15 West, 1 Jalan Imbi, 55100 Kuala Lumpur, Malaysia.
Tel: + 60 (3) 2141 0088 Fax: + 60 (3) 2144 2526

Hotel Accommodation:
All bookings to be made directly with the hotel and it should be fully refundable, if there is cancellation or postponement of our events. **Zenith Bizness Excellence will not be held responsible if you are booking for non-refundable online deals.**

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CANCELLATION POLICY

- ** Please read the cancellation policy as they contain important information.**
- Substitutions are welcome at any time. Please notify us at least 3 working days prior to the event.
 - All cancellations will carry a 10% cancellation fee, once the Registration Form is received. All cancellations must be in writing via email at least 2 weeks before the event date. Cancellations with less than 2 weeks prior to the event date carry a 100% liability. However, course materials will still be couriered to you.
 - ZENITH BIZNESS EXCELLENCE SDN BHD** reserves the right to cancel or alter the content and timing of the program or the identity of the speakers for reasons beyond its control.

ORGANISATION DETAILS

Organization Name:.....

Are you Claiming HRDF: [] Yes [] No

(If Yes) - **Employer MyCoid No.:**

Address:.....

.....Postcode:.....

Tel:.....Fax:.....

DELEGATE DETAILS

1. Name:.....

Job title:.....

Dept: Mobile:.....

Email:.....

Food concerned: [] Vegetarian / Allergic:

2. Name:.....

Job title:.....

Dept: Mobile:.....

Email:.....

Food concerned: [] Vegetarian / Allergic:

3. Name:.....

Job title:.....

Dept: Mobile:.....

Email:.....

Food concerned: [] Vegetarian / Allergic:

AUTHORISATION

Signatory must be authorised to sign on behalf of the contracting organisation.

Name:

Job title:

Dept:

Telephone: Mobile:.....

Email:

Signature:

****I have read the cancellation policy and agree to be bound by it.**



ACCOUNTS PAYABLE

The Invoice should be directed to [] Mr [] Ms [] Dept:

Name:

Designation:

Dept:

Tel:Ext:.....

Email:

FOR OFFICE USE

Project Manager: **Ms Kavi**

Event code: ZBE 1274